

Guide for Maintenance, Repair, Upgrade and Replacement

Of components or products of industrial /
commercial / garage doorsets and gates



E.D.S.F.

European Door and Shutter Federation e.V.
Neumarktstr. 2 b
58095 Hagen · Germany

Fon +49 2331 2008-0
Fax +49 2331 2008-40
info@edsf.com
www.edsf.com



The European Information Platform



The current safety situation in the market

Due to gaps in the standards and regulations concerning the qualification of professional service provider / technicians and the frequency in maintenance needs, there are too many unsafe doors on the market.

Since 2005, with the implementation of the product standard for doors, the manufacturer is responsible for correct CE-marking and for the definition of adequate maintenance, maintenance intervals and the cycle time of spare parts, for the intended use of the equipment. After the product is put onto the market, the owner of the building is responsible for the safe and secure function of the door – this includes providing regular service.

E.D.S.F. is the only professional European Association that a qualified service provider can join. It provides a membership structure which relates to the level of experience and qualification held. Members of E.D.S.F. endorse the commitment of conforming to the Quality and Safety objectives of the Association.

One mission of the E.D.S.F. is the promotion of safety of the users of doors, and it therefore aims at raising the actual safety of the market to the level indicated by the latest standards defining the state of the art.

Therefore E.D.S.F. defined this guideline to help manufacturers, owners and users to fulfil their tasks and improve understanding when maintaining, repairing, upgrading or replacing industrial, commercial, and garage doors.

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Requirements on Products for Maintenance, Repair, Upgrade and Replacement

The European Product Standard for industrial/commercial/garage doors EN 13241-1 states that the manufacturer is responsible for defining the service (maintenance) and replacement cycles for components or products.

Basically, when components or products are replaced during maintenance, repair or upgrading, it has to be ensured, as a minimum, that the safety, reliability, functionality, classification and durability level of the doors is maintained. **In other words: keep the performance and don't add risks.** The service provider is also obliged to offer the customer the 'state of the art' safety level.

Use of original components is preferred, but if non-original or 'look-alike' components are used which may affect the declared characteristics, or safety level, the evaluation of conformity shall be reviewed for applicability by a qualified service provider.



CE-marking, Declaration of Conformity and Technical File

When the existing safety, reliability, functionality, classification or durability level of the door is not kept, the product has to be CE-marked again. According to the Machinery Directive when:

- Manually operated doors are changed into electrically operated doors
- An existing electrically operated door is moved to another place in the building
- Hold to run operation is changed into impulse operation, or automatic closing is added
- Components are replaced in a way which affects the declared characteristics
- When the original intended use is changed

The CE marking has to be done by the Service Provider. This includes a risk analysis establishing a Technical File, and a signed Declaration of Conformity, in accordance with the Machinery Directive (2006/42/EG).

After the correct installation of the door / gate the building's owner¹⁾ is responsible for the safety function of the doorsets – this includes regular service.

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1) In some countries the building's owner and the user are responsible for safety, e.g. if the building is rented.

Qualified service providers and competent service technicians

Maintenance, repair, upgrade and replacement of components or products have to be performed by qualified service providers and competent service technicians as defined in E.D.S.F. guidelines 01 and 02. A matrix for the content of the training is also available on the E.D.S.F. website www.edsf.com.



For a digital version scan the code with your smartphone and visit the download section of the E.D.S.F. website.

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Text / Editorial team:

E.D.S.F. - WG "Service and Maintenance", Arie Lover, Christian Grabitz
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